



*Strategic Plan*

*The Commission for Quality Assurance and Evaluation*

## Context – AVU`s policy regarding quality assurance

“Aurel Vlaicu” University of Arad considers quality assurance to be a central objective for the organization`s general strategy; this is in accord with the European guidelines concerning the restructuring of higher education which are centred upon quality. This objective is “everything must be done properly from the first time and then every time”.

The institution`s top level management is responsible for AVU`s stance on quality assurance and is to make certain that services rendered by the university are of the highest possible quality and yet constantly improved upon, especially student centred services. AVU`s entire personnel is involved in the quality assurance process; attributions and responsibilities regarding the process are to be found at both a department and personal level as shown by the Quality Assurance System organizational chart.

### Mission

The Commission for Quality Assurance and Evaluation (CEAC) is meant to positively influence the level of the teaching act as well as of the scientific research conducted within AVU, in specific areas, as a response to the, national and international need for intellectual, professional and social development of both the individual and Romanian society.

### Strategic Objectives

1. Designing and implementing educational programmes that are continuously adapted to society`s requirements.
2. Improving and furthering competences for both the teaching staff and students through a sustained scientific research activity.
3. A permanent evaluation of the services offered by the institution- be they educational, scientific research oriented or administrative- through monitoring satisfaction levels for graduates and the socio-economic environment.
4. Permanent assessment on behalf of the institution`s educational and research partners (stakeholders) regarding quality standards and cooperation in identifying new methods for a more immersive student involvement in both the teaching and research process.
5. Maintaining the certifications obtained by the quality assurance management system by means of periodical external auditing by certification and authorisation agencies.
6. A permanent improvement of the managerial control system through a periodical evaluation of risks and the creation of new procedures.

7. Raising the accuracy and relevance level of internal regulations (University Charter, Regulations, Methodologies and Procedures) by adapting them to the existing legal framework.
8. Improving upon the quality of educational services regarding the three areas of concern for the ARACIS external evaluation process: Institutional capacity, Educational efficiency, and Quality Management in order to surpass performance indicators established by the aforesaid organization.
9. Establishing a schedule for audits as well as evaluating and monitoring processes at a university/faculty/department/academic specialization/ administrative structure level.
10. Ensuring optimal conditions for following through with the stages described in AVU's internationalization project.

The entire document can be accessed on the Romanian version of the university's web page.